

### Airfield Operations; Operational readiness and restart



The last 12 months have been nothing like normal and whilst passenger numbers may have reduced greatly, the physical footprint of the airfield – and the risks it presents – has not. As such, the Airfield Operations team have been a constant presence throughout the pandemic, ensuring the remaining aircraft, staff and passengers remain safe as they transit through the facility. You may have wondered what they've been focusing on or how they spend their time.

Firstly, the ever-present challenge of Wildlife Control took on a new dimension when the first lockdown began.

As birds saw the noise and associated danger of aircraft dissipate, we began to see increased bird activity concentrated around Runway 2. Observations of various species increased – sometimes by 3x or 4x year on year as we moved through Spring – and as such the criticality of 'Scarecrow' (our 24hr position dedicated to wildlife control) increased also. The teams' focus in this area helped stop birds nesting (or habituating) on-field, as shown in our annual report which details on-field bird activity broadly flat vs. 2019.



Whilst you might have expected our presence on the runway to decrease, it has in fact significantly increased. If we don't see an aircraft depart or arrive for more than 30 minutes, we will inspect the surface prior to the next movement. As a result, the number of routine runway inspections we've conducted has almost doubled during the pandemic. As we look toward recovery, we are analysing the ways in which we inspect the runway and are using data to understand how we can balance the benefits of an increased inspection regime with busier schedules.

Finally – and perhaps most importantly – we have been working as a team to support one another during an incredibly unsettling and uncertain time.

Regular calls, procedural table-tops and exercises have helped combat underload (see ASA 02-2021) and an appreciation of the stresses and strains away from work (which clearly correlate to at-work performance) have manifested in a sustained, high-quality performance. Every single person at every single company can play their part here. As we look somewhat longingly toward better and busier times, please look out for each other and remember that above all else, we want the return to a safe and efficient airfield operation that we can all call home.

## Airport Operating Arrangements Reminder

In light of the ongoing impact of Covid-19 on passenger numbers, we have reviewed measures to help us to operate the airport as efficiently as we can. Effective from March 15th 2021, the following scheduling restrictions will be in place:

**Arrival flights** – the scheduling of arriving flights will be permitted between 07.00L and 21.00L daily

**Departure flights** – the scheduling of departing flights will only be permitted between 07.00L and 17.30L daily

**Staff Security** – The T1 service yard will remain open 24/7, and the Terminal 1 passenger security will remain open for colleagues 24/7 (with minimum staffing levels).

**Airfield Security** – North Gate is currently closed for vehicle access and egress. West Gate remains open. **For vehicles processing through West Gate during the aerodrome closure (21.00-07.00), please book your vehicle through [airfieldsecurity@manairport.co.uk](mailto:airfieldsecurity@manairport.co.uk) to help us manage our resource and avoid delays.**

**Aerodrome operations** – Runway operations will be available between 07.00L – 21.00L daily. The Aerodrome will close outside of these hours. Manchester Airport will not be available as a diversion alternate between the hours 21:00L – 07:00L.

The revised operating arrangements will be in place until 15<sup>th</sup> April 2021 although this period may be adjusted subject to the ongoing national situation and will be communicated accordingly.

## Safety Information: COVID-19 Control Measures

To ensure safety remains a number one priority for all, it is essential that all organisations and employers operating at the airport have detailed risk assessments and control measures in place. These should be frequently reviewed in line with changing circumstances and guidance. These assessments should include:

- Wearing a face mask at all times in indoor working environments, including baggage halls. (MAG colleagues must ensure that they are wearing the provided Type IIR face masks)
- All parties wearing face masks in external areas when social distancing is not possible i.e. walking to and from car parks with fellow colleagues and when transiting across site.
- Adhering to social distancing (operating the 2m rule) wherever possible.
- Ensuring hands are regularly washed and sanitised

It remains our collective and individual responsibility to do everything we can to maintain a safe working environment for colleagues, partners and passengers.

[Click here to read our 'Refreshed COVID-19 Safety Measures'](#)

## Track and Trace Reporting

To support the track and trace process, we encourage any partners who have confirmed two or more positive COVID-19 cases over a 14 day period to contact the local Environmental Health Office by emailing:

[eh.testandtrace@manchester.gov.uk](mailto:eh.testandtrace@manchester.gov.uk)

When making a report they will be asked to confirm the place of work and we ask partners to advise of the place of work as 'Company name – based at Manchester Airport' stating their company specifically, so the Environmental Health team can support them directly.



## Further Information

For further information and support regarding COVID-19 measures in the workplace please [contact your local environment health office.](#)

## Reminder: Safeport Reporting

As of 1<sup>st</sup> July 2020, the Health and Safety reporting system 'Safeport' has been launched, replacing the previous system known as 'RIVO'. We ask all our service partners to report any observations (such as unsafe working practices) via the below link:

<http://Safeport.magairports.com>

All accidents should be reported to the Manchester Health and Safety team or via a MAG contact (relevant for your business area).



## Health and Safety Alert: (MAG Colleague specific)

Further to information regarding COVID measures for all colleagues and partners, MAG colleagues are reminded to:

- All managers should continue to review their HSF 01 COVID-19 risk assessment on a **monthly basis** and undertaken **weekly COVID** secure compliance inspections submitted via Safeport.
- All business areas should continue to conduct Work Place Inspections on a recommended **monthly basis**, and submit via Safeport.

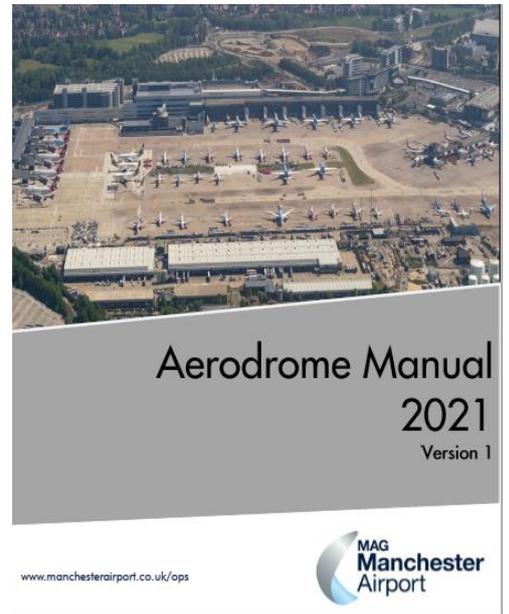
Voluntary safety reports can also be submitted via:

<https://www.surveymonkey.co.uk/r/Z659R79>

## Publication Release

The Aerodrome Manual 2021 (Effective from 1<sup>st</sup> March 2021) is available for download alongside the Airport's Emergency Response Plan via:

<https://www.manchesterairport.co.uk/aviation-professionals/>



## Upcoming Safety Committee Dates 2021

Due to the challenges faced during COVID with periods of furlough, and reduced operations for MAG and our service partners, meetings for the next quarter have been rescheduled and confirmed for the below:

Safety Committee	Aim	Dates
Airfield Safety Strategy Group (ASSG)	A partnership involving airlines, airport operations and airside service partners to focus on ramp safety and champion continuous improvement	22/03/21 22/04/21 24/05/21
Flight Operations Safety Committee (FLOPSC)/ Local runway safety team (LRST)	To review and discuss procedures for Flight Operations at Manchester and to share information on safety matters, current issues and developments to promote safe and efficient operations.	04/03/21 27/05/21
Engineering Ops H&S Committee	Collaborative working group for safety matters. Contact <a href="mailto:Anthony.Maudsley@manairport.co.uk">Anthony.Maudsley@manairport.co.uk</a> to attend	01/04/21 06/05/21 03/06/21

## CAA Guidance: Fatigue Management – Guidance for AOC Holders During Covid-19 Changing Conditions

During the COVID-19 pandemic, many operators have had to cease, reduce or change their normal operations. Operators have had to change their operating practices significantly, with some using FTL exemptions to the basic FDP limits and rest requirements to support essential services to continue. There are also those, such as cargo or helicopter operators, who have been increasingly busy during this time and need to consider the impact of increased workload and changing operational procedures on the fatigue levels of their crew.

A large proportion of crew have been furloughed or have been operating in a reduced capacity. Organisational re-structuring of companies has resulted in redundancies with inevitable consequential effects on stress and anxiety for both crew members and office staff which may affect their fatigue levels. More detailed guidance available [here](#).

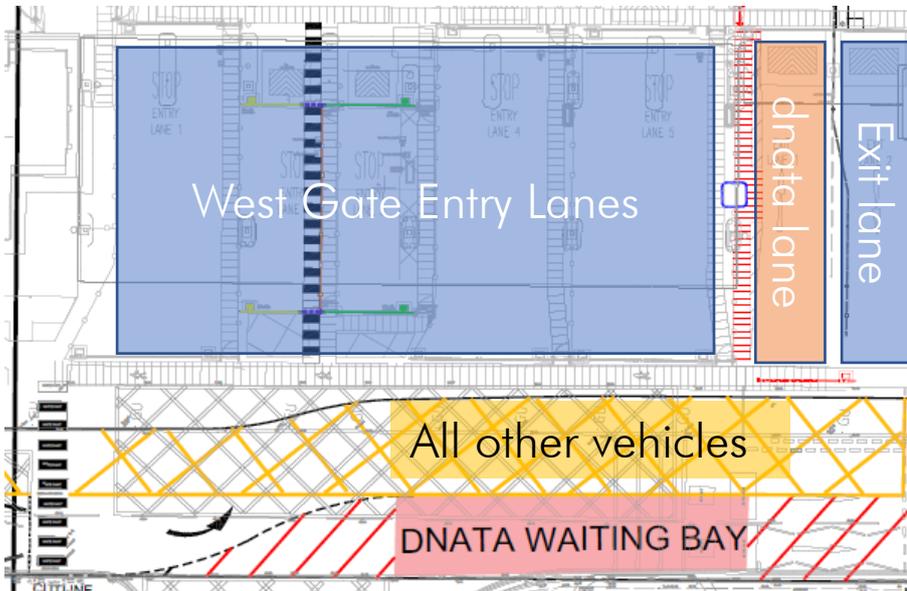
## Safety Information: Pinfold Lane Changes:

Works have been ongoing around the existing Pinfold Lane, with modifications being made to provide dedicated Dnata Cargo access into West Gate.

The changes to the road layout are designed to prevent restriction to other service users and road traffic. In addition to this, modifications have been made to create an additional lane at Westgate security to facilitate Dnata Cargo access onto the Airfield.

During the construction phase we have received some reports of traffic congestion and blocked vehicle flow on the road system.

Please continue to report any safety concerns and remain vigilant in this area. All vehicles must adhere to the speed limits signposted and should exercise additional caution, especially those who may be unfamiliar with the changes and have not visited or driven around the area for some time.



"I want to thank the Airfield Security team who have continued to manage vehicle throughput through West Gate around the construction of the lanes, whilst endorsing COVID safety measures for customers and 3<sup>rd</sup> party access through West Gate."  
**Ruhel Miah, Airfield Security Operations Manager**



dnata City North,  
Manchester Airport



## Contacts:

If you would like to feedback on any content or make suggestions for future editions please get in touch:

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