London Stansted Airport: Special Assistance service levels

Summer 2018

	Departing								Arriving							
	Time assistance available	**Target**	**Apr-18**	**May-18**	**Jun-18**	**Jul-18**	**Aug-18**	**Sep-18**	**Time assistance available**	**Target**	**Apr-18**	**May-18**	**Jun-18**	**Jul-18**	**Aug-18**	**Sep-18**
Pre-booked	**Numbers of PRMs**		**6568**	**7600**	**7802**	**7101**	**7654**	**8934**	**Numbers of PRMs**		**5787**	**6979**	**7397**	**6543**	**7092**	**8436**
	10 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	5 mins	80%	91.01%	89.77%	91.59%	93.61%	85.25%	81.72%
	20 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	10 mins	90%	95.45%	93.48%	95.00%	95.92%	89.28%	87.96%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	20 mins	100%	99.03%	98.21%	98.13%	98.67%	95.63%	96.34%
									30mins		99.60%	99.56%	99.51%	99.53%	98.29%	99.03%
									45mins		99.98%	99.89%	99.96%	99.86%	99.75%	99.64%
									60mins		100.00%	99.94%	99.99%	99.94%	99.86%	99.86%
									90mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	**Numbers of PRMs**		**1953**	**3000**	**2509**	**2440**	**2350**	**2800**	**Numbers of PRMs**		**1782**	**2706**	**2356**	**2971**	**2572**	**2944**
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	25 mins	80%	99.10%	98.52%	99.57%	99.39%	97.05%	98.06%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	35 mins	90%	99.44%	99.82%	99.96%	99.66%	98.44%	99.39%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	45 mins	100%	99.89%	99.93%	100.00%	99.76%	99.38%	99.86%
									60mins		99.94%	100.00%	100.00%	99.87%	99.84%	99.90%
									75mins		100.00%	100.00%	100.00%	99.93%	99.96%	99.97%
									90mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%