London Stansted Airport: Special Assistance service levels

Winter 2018/2019

	Departing								Arriving							
	Time assistance available	**Target**	**Oct-18**	**Nov-18**	**Dec-18**	**Jan-19**	**Feb-19**	**Mar-19**	**Time assistance available**	**Target**	**Oct-18**	**Nov-18**	**Dec-18**	**Jan-19**	**Feb-19**	**Mar-19**
Pre-booked	**Numbers of PRMs**		**7086**	**4226**	**5377**	**5033**	**4045**	**5206**	**Numbers of PRMs**		**7731**	**4732**	**5656**	**4384**	**3675**	**4947**
	10 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	5 mins	80%	87.49%	81.67%	84.08%	89.42%	90.16%	90.12%
	20 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	10 mins	90%	92.66%	90.46%	90.01%	93.81%	94.52%	94.68%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	20 mins	100%	97.60%	97.99%	97.12%	97.46%	98.09%	98.38%
									30mins		99.51%	99.45%	98.66%	99.25%	99.56%	99.43%
									45mins		99.97%	99.97%	99.43%	99.75%	99.84%	99.80%
									60mins		100.00%	99.87%	99.65%	99.82%	99.89%	99.86%
									90mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	**Numbers of PRMs**		**2232**	**1519**	**1586**	**1900**	**1280**	**1478**	**Numbers of PRMs**		**2800**	**2087**	**2104**	**1809**	**1634**	**1853**
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	25 mins	80%	98.36%	98.64%	97.92%	98.71%	98.61%	99.46%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	35 mins	90%	99.25%	99.58%	98.63%	99.44%	99.52%	99.73%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	45 mins	100%	99.79%	99.69%	99.43%	99.66%	99.88%	99.89%
									60mins		100.00%	100.00%	99.86%	99.78%	99.94%	99.89%
									75mins		100.00%	100.00%	99.95%	99.89%	100.00%	99.89%
									90mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%