

OAN 019/2020 – CORONAVIRUS 2020

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PLEASE ENSURE THIS INFORMATION IS PROMULGATED TO ALL STAFF

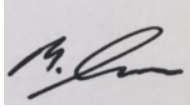
1.0 SUMMARY

Information regarding the issuing of a NOTAM in relation to flights operating from South East Asia to Manchester (EGCC:MAN) and the required protocols for General Aircraft Declaration (GAD) to be provided prior to arrival and clearance from Public Health England to disembark. This is following a request for Enhanced Monitoring of direct flights by Public Health England (PHE) and the Department for Transport.

2.0 FURTHER INFORMATION

Airlines, Handlers and Crew Operating from China, Thailand, Japan, Republic of Korea, Hong Kong, Taiwan, Singapore, Malaysia and Macau are advised to comply with the United Kingdom’s Department for Transport Coronavirus protocol regarding notification for direct arrivals at Manchester (EGCC:MAN).

1. Provide Public Health England information leaflets to passengers on board.
2. Broadcast an in-flight message to passengers to report any symptoms.
3. Crew to notify Company/Handling Operations NO LATER than 60mins prior to arrival of nil flu cases or suspect flu cases on board via Aircraft Communication Addressing and Reporting System (ACARS) or Company/Handling Ops to Public Health England via London (Heathrow) Health on 0208 745 7037 and/or heathrow.hcu@phe.gov.uk
4. Provide General Aircraft Declaration (GAD) upon arrival.
5. Handling/Company Ground Ops to forward to London (Heathrow) HCU for confirmation.
6. Handling/Company Ground Ops to obtain disembarkation clearance from HCU approximately 10mins of GAD being submitted.
7. Failure to comply may result in arrival/disembarkation delay.

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