

COMMUNITY flyer



WELCOME

Thank you for taking the time to read our Spring issue of the Community Flyer. As we enter a new decade, we are looking forward to seeing some exciting changes at East Midlands Airport.

This year will see the opening of the £114 million new UPS facility, which doubles their capacity and is expected to provide employment for a further 1000 people. We will also be opening our new Immigration Hall extension and will be saying goodbye to our old head office as we move into new offices being provided above the hall.

We take our responsibilities as a local business seriously and are very proud of the work we do in our local communities. You can read more about this work in our annual Corporate Social Responsibility report which is published on our web site. We're also interested in hearing what you think about this work. Please take a minute to read our reports and complete a short survey that we've created for our local neighbours and stakeholders to share their views. You can do this by visiting the 'Engaging Communities' section of our website here www.eastmidlandsairport.com/community/supporting-the-local-community/engaging-communities. The survey will be live on our web site until 31st March 2020.

This year, following the launch of a new MAG Group Corporate Social Responsibility Strategy, we will be working on our own local plans for refreshing our CSR Strategy and look forward to sharing this with you in our next issue.

As always, we welcome your thoughts and opinions. Please get in touch via email at community@eastmidlandsairport.com or by phone on 01332 818414.



KAREN SMART
Managing Director



FUTURE AIRSPACE

The airspace above the UK – 'motorways in the sky' – is some of the busiest in the world, with over 9,000 flights passing over our heads every day. These aircraft are full of holiday makers, business travellers and cargo, being sent around the world and driving international trade. In a global and connected Britain, air travel has never been so important.

The way airspace is managed in the UK hasn't really changed since commercial flights began in the 1950s. At the same time, there have been considerable advances in aircraft design and technology. These advancements can't always be fully utilised in the existing airspace and so the Government has asked the aviation industry to review UK airspace and make sure it is designed and managed in a more modern way. As part of a co-ordinated national programme, all airports are now taking a fresh look at how aircraft fly below 7,000 feet, to see what improvements can be made, whilst at the same time National Air Traffic Services (NATS) is updating the airspace above 7,000 feet.

A national regulatory process, called CAP1616, has been established by our industry regulators (the CAA) for airports wishing to modernise their airspace. In total, it will take airports around two years to complete and will involve a series of different stages.

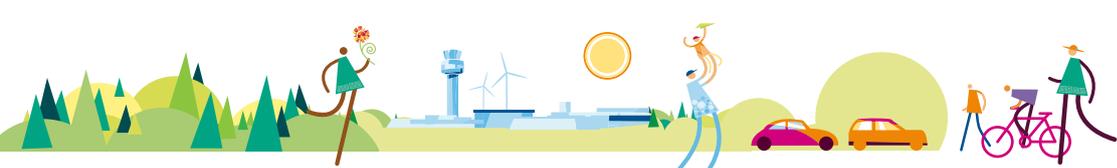
We started our journey to modernise the airspace controlled by the airport, by submitting a 'Statement of Need' to the CAA, which we did in May last year. We then sought the views of a wide range of stakeholders to determine a set of design principles that will be used when plotting new aircraft routes to and from the airport. These principles will become the rules that will govern and shape the rest of the process.

We received approval from the CAA for our design principles at the end of 2019. This means that we are now able to enter Stage 2 of the CAP1616 process. Over the course of 2020, East Midlands Airport will develop and appraise options for any airspace change which will be submitted to the CAA for approval before we are allowed to move on to Stage 3. At Stage 3, we will create our plans for public consultation, which the CAA will need to approve before we are allowed to undertake any formal public consultation, which we anticipate will take place in late 2020 or early 2021.

The Airport Operators Association (AOA) have made a useful video to explain why airports need to go through this process, which we've shared on our website, along with a number of helpful documents, including our report 'Listening to Stakeholders'. This is the document that has now been approved by the CAA, which outlines 11 proposed Design Principles that will help to shape any future flight paths in our controlled airspace.

The future airspace programme is a significant project and will be running for some time. Please visit www.eastmidlandsairport.com/community/future-airspace for more information. If you would like to stay up-to-date with developments, please email futureairspace@eastmidlandsairport.com with your contact information and we will add you to our mailing list.





EASTER FAMILY FUN DAYS – RAISING FUNDS FOR TREETOPS HOSPICE



TREETOPS HOSPICE
where every day counts

This Easter, EMA will open its Aerozone Education Centre doors to children and their parent or guardian to take part in some fun activities and learn something new about their local airport.

There will be a variety of different activities, ideal for children aged 5-12, to get involved in including craft activities, creative food competitions, time in East Minilands (our dedicated airport role play zone), a mini treasure hunt and a visit from our fire fighters or airport police.

Places are limited and are given on a first come first served basis. If you are interested in coming along you can book on bit.ly/ema-easter-fun. The cost is £6 per child and £3 per adult with all profits to be donated to our corporate charity Treetops Hospice Foundation.

Each activity session will follow the same theme, and take place on the following dates during the Easter holidays:

Monday 6th April (10.00 -12.00)

Tuesday 7th April (10.00 -12.00)

Thursday 9th April (10.00 -12.00)

Tuesday 14th April (10.00 -12.00)

Thursday 16th April (10.00 -12.00)



Community Flyer is your newsletter and we always like to receive your comments and suggestions for future features.

Please get in touch:

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AIRPORT ACADEMY PARTNERSHIP CELEBRATES MILESTONE 100TH COURSE

East Midlands Airport joined forces with partners Job Centre Plus and Stephenson College to celebrate the 100th Academy course at the end of 2019.

Since we opened our Academy in 2013, over 1,000 local unemployed people have been trained to a Level 2 in Customer Service. Nearly 400 of these have taken up the opportunity for a week of work experience, and over 600 have secured work on or near the airport site.

We are proud to work with Stephenson College to deliver a free two-week pre-employment training course to local job seekers, providing them with the skills required for employment as well as a Level Two qualification in Customer Service.

Angela Bartlett, who sat the course in 2018 after moving to the area, now works in passenger services at the airport. She said: "It was the best thing I ever did. The support I received gave me the confidence to re-enter the workforce following my move. This training programme is more than a qualification; it is a support network and like one big family. They helped me with my CV, interview techniques and without them I wouldn't be where I am today. I still return regularly for a catch-up over a cup of tea. They always make time for me and are still providing support and advice. I would encourage anyone who is looking for work to attend an assessment day to find out more and register onto the course."

Anthony Pemberton found employment in EMA's passenger services team before moving to ground-handling firm Swissport who are based at the airport. He stated, "I hadn't worked for nine years after caring for my grandmother, the support I received was unique and led me to where I am today. The programme allowed me to see all aspects of the airport and has enabled me to secure a job that I love. I couldn't have done it without the support of all the staff from the college and the academy."

Dave Gale, EMA's Airport Academy Co-Ordinator, who has been sharing his expertise and knowledge since 2015, as well as being a pillar of support for all the candidates that attend the training programme, said: "This training programme is more than just a qualification and it gives me great pleasure to see people grow in confidence as the course progresses and secure themselves a job at the end of it. I am lucky to work with Emma and Tom from the college who are fantastic and have the same passion and dedication as I do to provide the best service and support that we can."

If you would like to find out more about this training programme email airportacademy@eastmidlandsairport.com.



Airport Academy

