

WINTER CAR PARK AND BUS SERVICE CHANGES

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From the 1st of November, all long-stay car parks at the airport will be closed, and as such, there will be no dedicated car park busses running through the estate.

The information below outlines details of the closures and the subsequent measures put in place for passengers and staff:

Passengers: Long Stay and Jet Parks car parks will be closed to guests and all bookings will be moved to the Mid and Short Stay car parks. This means that all our passengers will have a maximum 6-minute walk from their car to the check-in hall.

Disabled passengers with a blue badge can still park for 30 minutes free in Short Stay 1. Our free one-hour parking in Long Stay 2 will remain open, although passengers will now have a short (10-minute) walk to the terminal, or can alternatively pay 50p to use the Skylink service.

Staff: Colleagues currently parked in Jet Parks will be moved to Long Stay 2. From there, the terminal is a 10-minute walk away along a clear footpath. Trent Barton, operators of the Skylink service, have also agreed to trial a free colleague transfer service, allowing colleagues to travel between the staff car parks and the terminal using their airport pass. To minimise impacts on customers using the service, all colleagues will need to board and offload the Skylink busses at the stop opposite the EMA control room, not at the coach park. We also ask that priority is given to Trent Barton customers using the service.

We will make sure footpaths are gritted over the winter and that streetlights are working as the nights draw in.

Trent Barton's live bus departures are available online at the following link, <https://www.trentbarton.co.uk/bus-information/live-bus-departures>. Further details of future bussing arrangements will be communicated in the New Year.

Originator - (Role)	Head of External Affairs	Issued By - (Role)	Compliance and Operations Analyst
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