

Welcome!



Here at Stansted Airport, we are deeply proud of the region we serve and of the community

of which we are a part. This newsletter gives us an opportunity to keep local communities up to date with airport news, and I am proud to share with you some of the incredible work that has been going on across the local area. This ranges from the education and skills training which goes on at the airport, to some of our employees' hard work in our local communities, with over 7,000 hours of volunteering on local community projects from 360 colleagues in the last year alone.

As the East of England's biggest single-site employer, we understand the importance of giving local residents the opportunity to train and develop new skills, such as those offered through our free training programmes. I am delighted that last year, our employment hub the Stansted Employment and Skills Academy placed 964 job-seekers into employment on-site and our pioneering education centre The Aerozone was enjoyed by its 15,000th local visitor back in June. The opening of the first-of-its-kind Stansted Airport College in September 2018 was a welcome addition to our culture of supporting ongoing education and the next year promises to be even more exciting for this incredible facility.

As we look ahead, we are even more committed to working with you, our neighbours, and sharing the initiatives that we are most proud of, and we welcome your thoughts on our schemes.

Ken O'Yule

Stansted Airport CEO



The first 'London Stansted Little Book of Travel Tales' launched for the summer holiday take-off

Created by local schoolchildren, the book follows a competition launched by the airport's Aerozone education centre to celebrate World Book Day in March 2019.

Children passing through Stansted Airport during the summer holidays have been enjoying a free book of stories, pictures and activities around the theme of travel, flying, or working at an airport.

The competition was open to schools within a 10 mile radius of the airport, with 15 winners having their work published and celebrating their success at a VIP event at the Aerozone, a behind-the-scenes airport tour and the chance

to hand out the first copies of the book to young passengers.

Marios Solomonides, Headteacher at Magna Carter Primary Academy, Stansted Mounfitchet said: "I think it's terrific that Stansted Airport have taken part in this event. Reading allows a person to escape to a faraway land or faraway time, from the comfort of their own home or school and I am thrilled that Alice won the poetry competition."

"Thank you for choosing me, it was a fun competition and I really wanted to win some books for my school." – Sienna, age 5, the book's front cover illustrator

The 15,000 books handed out mark the 15,000 visitor milestone for the Aerozone since it opened in 2015.



Green-fingered Stansted staff lend a hand in the community

Stansted Airport staff continued to work hard through the summer, showing off their gardening skills to help two local causes.

One group recently volunteered to spruce up the Gardens of Easton Lodge near Great Dunmow, spending the day clearing vegetation at the north side of the glade.

"Everyone involved with the Gardens of Easton Lodge would like to say a huge thank you to the team from Stansted Airport. Their enthusiasm for hard work and fun approach got the mammoth task of raking and clearing all the dead vegetation done in an unbelievably short space of time. The fantastic results at the end of the day were there for all to see."

Claire Matthews, Trustee of Gardens of Easton Lodge Preservation Trust

Another team tidied up the garden area used by residents at Millard House care home in Bocking, near Braintree, repainting the fencing and preparing an area for bulbs to be planted later in the year.



"On behalf of the residents, staff and management, we'd like to thank the airport volunteers very much for their hard work, it's wonderful that we now have additional space where residents can sit outside and enjoy the fresh air. The work done is invaluable because it means money that we would have spent on this can now be used for a treat for our residents."

Sue Wells, Millard House Care Home

Local organisations, charities and schools are welcome to request assistance from the London Stansted Airport community team. Details should be sent to stn_communityrelations@stanstedairport.com

Relaunch success for Stansted Employment and Skills Academy



Stansted Airport Academy
Employment & Skills

The Stansted Employment & Skills Academy is a one-stop shop for anyone interested in on-site vacancies. It also offers aviation training programmes and apprenticeship schemes to enable job-seekers to gain relevant skills and secure employment at the airport.

Last year, we made the decision to in-source and relaunch the Academy, focusing on increasing the quality and quantity of training on offer. In-sourcing, along with working with over 200 on-site companies means the Academy's first year has been a roaring success. We have seen a 145% increase in those being trained by the Academy subsequently being placed into employment and a 73% increase in those being employed on-site.

We want to ensure all local people have access to employment opportunities at our airport, so we were particularly proud to launch our first free five-day Aviation Services Course. Out of the 215 people trained this year on the course, we are delighted that over 100 already have found employment with us.

Case Study: *"I cannot recommend the course enough. I normally find this sort of thing boring, but the course tutor was totally engaging and I found it really interesting. The course gave me the confidence to apply for positions that I wouldn't normally have gone for and the CV help/advice was invaluable. I have now been offered my dream job, which I didn't think I had a chance of getting before."*

Daniel Merry, Terminal Security Officer
stanstedairportacademy.com

EMPLOYMENT AND SKILLS

Stansted Airport – employing locally

It's well known that the airport is the biggest single site employer in the East of England and at the heart of the regional economy.

However, it is less well known that the airport is the biggest rate payer in Uttlesford. Out of 12,000 employees, over 1,900 Uttlesford residents work at Stansted and many of the local businesses feed into the airport's supply chain.

Meet our local residents working at the airport...



"I started off at Stansted as a Customer Experience apprentice in 2015 and then secured a job in that department, which was great as I live so close to the airport.

Since then I've been able to continue my career here, learn more and explore other opportunities.

I recently joined the Landside Operations team which I am really enjoying."

Callum Harvey, Uttlesford resident

TERMINAL NEWS



Stansted Airport's first multi-storey car park opens for business

London Stansted has officially opened its first multi-storey car park, located within a short walking distance of the terminal and boosting the number of short-stay car parking spaces available at the airport to more than 7,000.

The 2,700 space, six-storey car park forms part of the latest phase of the London Stansted Transformation Project, which will enable the airport to provide greater choice and better service for our passengers.

New check-in area opens as part of ongoing transformation project



Passengers using the airport over the summer have been benefiting from a new and improved check in area thanks to the completion of the latest terminal upgrade.

Eight new check-in desks opened at 5am on 11th July, taking the number of new desks opened as part of Stansted Airport's transformation project to 20.

"This is a really exciting time for London Stansted and our passengers, and this is just one example of the many planned developments in the terminal building which will help transform and improve the experience for the millions of passengers travelling through the airport each year."

Paul Willis, Business Change Director for the London Stansted Transformation Project



ENVIRONMENT

Stansted Airport celebrates our first ever Biodiversity Week

To highlight our year-round environmental work, in March this year we handed out over 3,000 silver birch saplings to every school and parish within a 10 mile radius.

It was lovely to see over 70 schools get involved and our largest donation, 600 saplings, went to a local farm near Broxton, who used the trees to transform a neglected meadow into a forest!

Over 250 trees were planted at the airport itself, while staff were given

'beebombs' to create wildflower habitats in their gardens and also encouraged to plant a tree at home and sign a pledge to look after it for two years. The initiative flagged all the environment team's recent efforts, from recycling drives and environmental protection.

Part of the airport's sustainable growth last year was to build a new habitat creation area made up of ponds and green spaces.



"The aim of Biodiversity Week is to highlight all the good work the business is doing to maintain and improve our biodiversity across the airport site. We have made a commitment to be zero net loss to biodiversity, so initiatives like this help to ensure we not only achieve this, but that the airport grows in a sustainable way."

Martin Churley, Environment Manager

Stansted's environmental credentials

- From 2016/17 Stansted Airport's operation became carbon neutral
- Stansted Airport sends 0% of waste to land fill and 75% of all waste is recycled
- 100% of electricity from renewable sources since Stansted was acquired by MAG
- Stansted has a higher proportion (53%) of passengers using public transport percentage than any other UK airport. Everyone working at Stansted gets an 80% reduction in the cost of public transport with 33% of staff using public transport for work journeys.
- Environmental standard ISO14001 accredited and the first UK airport to meet the energy management standard ISO50001
- Surrendered items such as food, toiletries and toys which can't be taken through security are sent to local foodbanks

Contact us!

Email the community relations team at stn_communityrelations@stanstedairport.com

