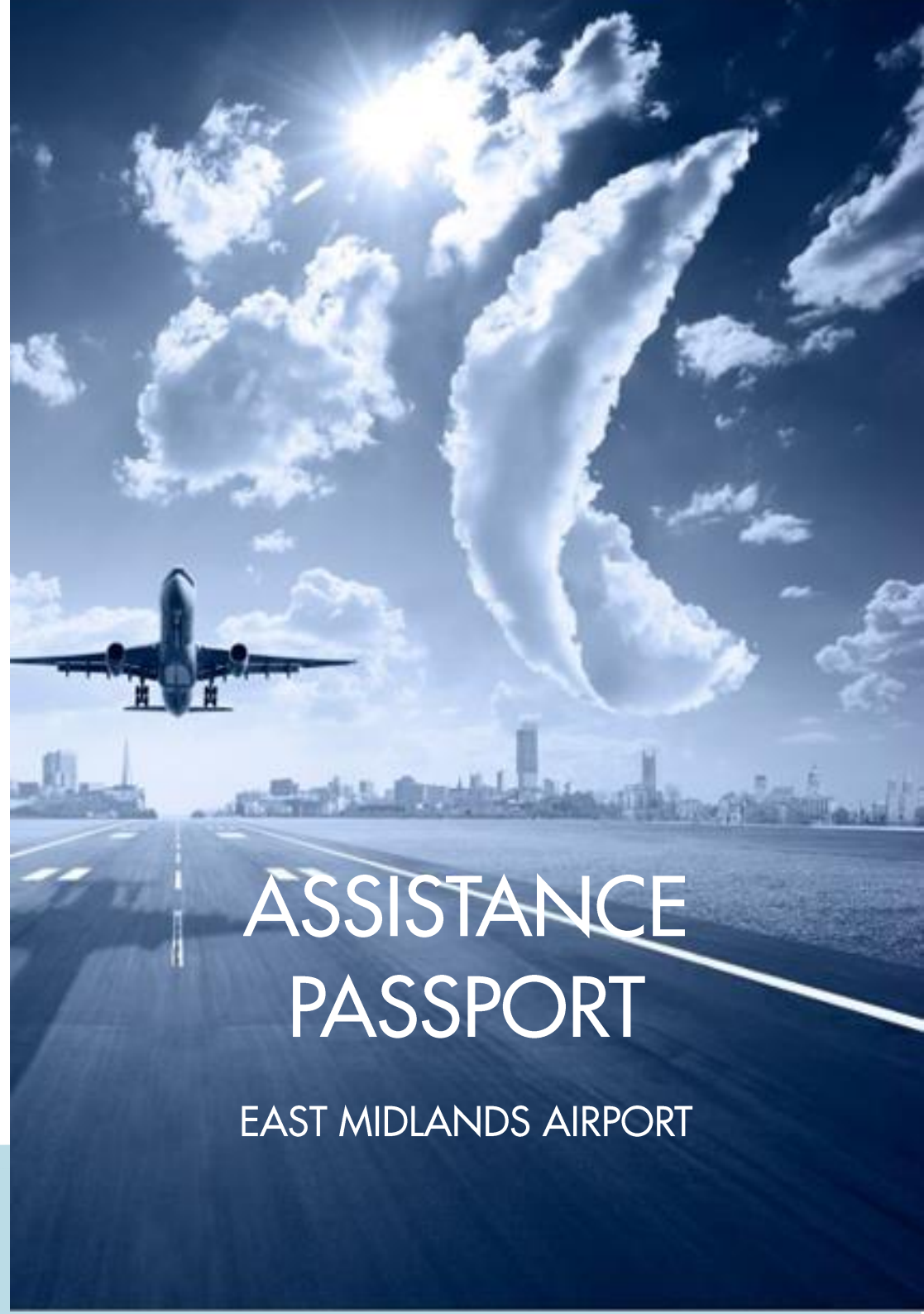


**If you have any further enquiries regarding the assistance services at East Midlands Airport please contact:**

Passenger Services  
Building 34  
East Midlands Airport  
Castle Donington  
Derby DE74 2SA

[www.eastmidlandsairport.com/help/contact-details/](http://www.eastmidlandsairport.com/help/contact-details/)



# ASSISTANCE PASSPORT

EAST MIDLANDS AIRPORT

<b>My Name:</b>	
<b>I like to be called:</b>	

<b>Emergency Contact:</b>	
Name	
Phone Number	

<b>How I like to communicate:</b>

<b>I take the following medicine:</b>	
<b>I have a doctor's letter to travel</b>	

<b>My abilities that may be affected:</b>	
Balance	
Response speed	
Social conversation	
Co-ordination	
Short term memory	
Time Management	
Concentration	
Multi-tasking	
Following complication instructions	
Sense of direction	

<b>My sensory reactions:</b>	
Light	
Noise	
Touch/Pain	
Smell	
Taste	

<b>Situations that might affect my ability to do certain tasks:</b>	
Bright or flickering lights upset me	
Being touched upsets me	
Busy/Noisy places can be stressful	
I can't read body language	
I am anxious with strangers	
I need time to plan what I am doing	
I get confused by too much information	
Other:	

<b>When I get upset I may:</b>	
Get agitated, loud and upset	
Get verbally or physically aggressive without meaning to	
Make noises	
Become unable to speak coherently	
Seem extremely bad tempered	
Flap my hands	
Become passive and non-verbal	

<b>How to help if I am upset:</b>	
Do not touch me	
Talk quietly and give me simple instructions	
Provide a quiet room with low lighting	
Give me time to calm down	
Call my emergency contact	